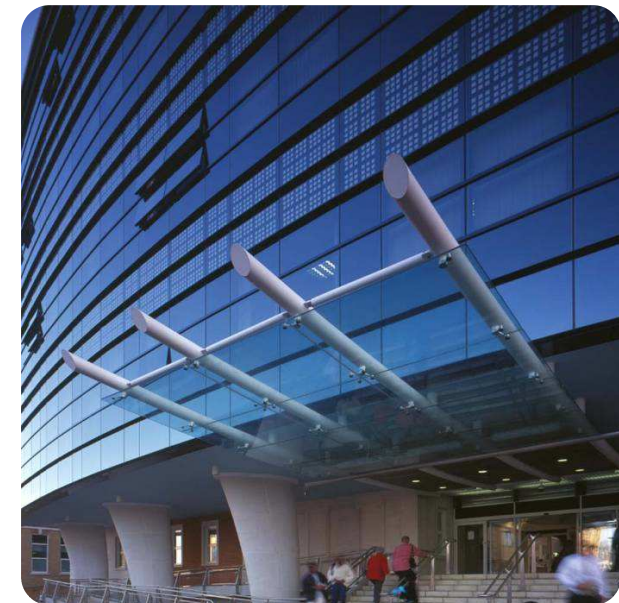


Health Overview and Scrutiny Committee

PRUH summary report

March 2021



KING'S HEALTH PARTNERS

1. Site Chief Executive Key Messages
2. Quality, Patient Experience and Safety
3. COVID-19: Elective performance
4. Operational Performance
5. Workforce
6. Summary of Year to Date Financial Position

- Bromley COVID-19 Vaccination Centre
- Frailty model progress
- Elective surgery workload

1. Patient Experience Improvement Plan progress
2. Nurse Director now has leadership of PALs, Patient Complaints team, patient safety and SI - now operate a twice weekly rapid AI review
3. Volunteering Team capacity increased from 11 to 51
4. 2019 National Cancer Patient Experience Survey (published in the summer) has shown a significant improvement.
 - 30 place improvement – from 137 out of 143, to 107;
 - 47 of the survey questions were within the expected range; and
 - only 5 below the expected

2. COVID-19 vaccination programme

In partnership with the London Borough of Bromley, the PRUH and South Sites opened the new Bromley Covid-19 Mass Vaccination Centre, 1st March. In delivering the Astra Zeneca vaccine to its first vaccine recipients on Tuesday 2 March, its aims and highlights to date are:

- **Week 1** - 200 appointments a day to match the allocated 800 doses that week.
- **Week 2** - 2,500 appointments from Tuesday to Saturday.
- **Week 3** - capacity increases to 7 days a week and 5,000 appointments
- **Week 5** - 7,000 appointments a week

To date, the PRUH has vaccinated:

- over 2,500 staff (>70% of our workforce); and
- over 16,700 patients and other vulnerable groups.

Four large management groups have achieved vaccination rates of over 80%:

Care Group	Vacc %
General Medicine	61%
Major Trauma Network	86%
Medical Engineering and Physics	74%
Orthopaedics	64%
Site Management	86%
Speciality Medicine	74%
Surgery and Womens Health	72%
Theatres and Anaesthetics PRUH	88%
Therapies Rehabilitation and Integrated Care Services	81%
Weighted total	71.4%

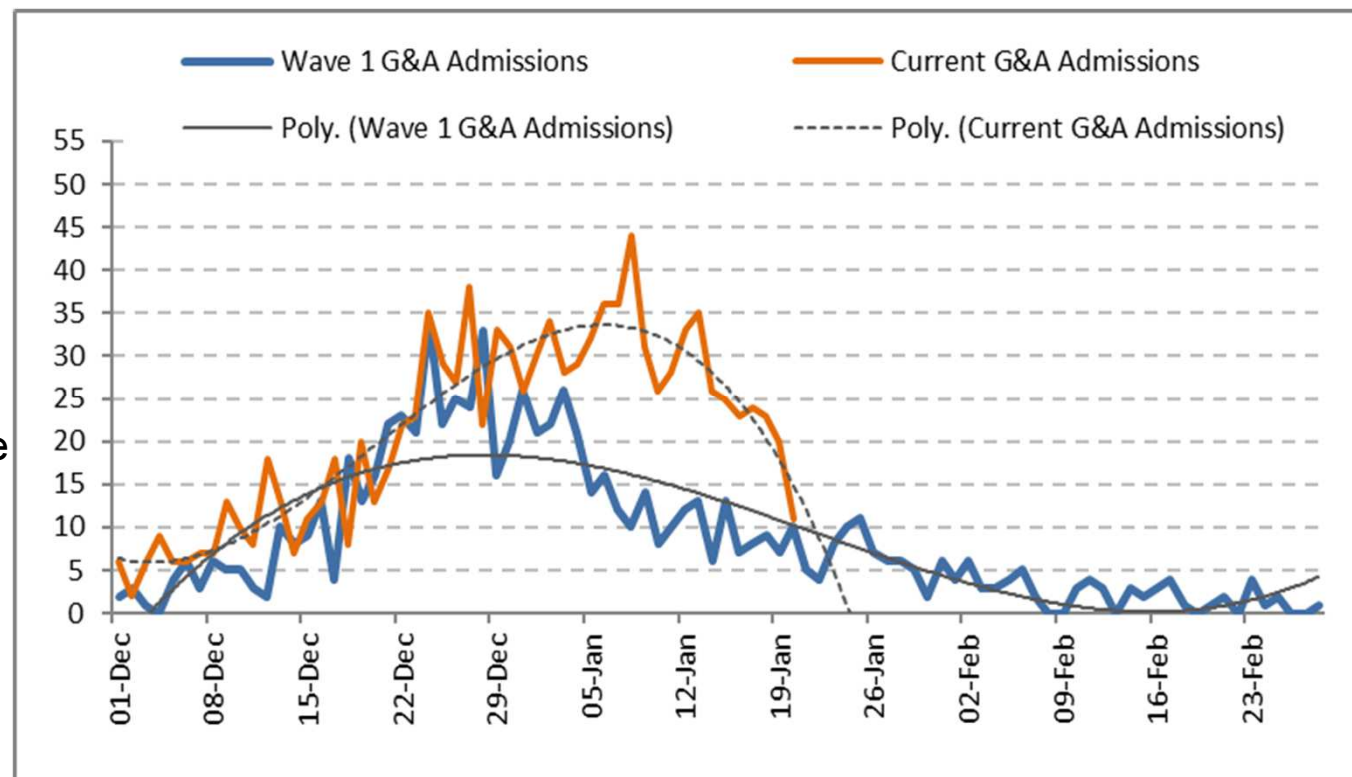
Performance is likely to be higher by virtue of staff who have found it easier to be vaccinated outside the PRUH whilst shielding or working from home.

COVID-19: Elective performance (2)

SITREP

- As at 9.00am on Monday 15 March, the PRUH site had 37 patients who are COVID-19 positive (34 patients in general and acute beds and 3 patients in critical care).
- A slow but steady decline

- It follows an unprecedented level compared to the previous wave. The PRUH experienced 1,078 admissions since 1st December 2020 compared to 656 in the commensurate period of Wave 1 (+64.3%). See chart opposite.



Second wave experience

- We remain on high alert
- The average admissions per day since the beginning of the peak period of 28.6 (from 26 December onwards) compared to 14.8 in Wave 1 (+93.8%).

During the last month, the PRUH experienced:

- 215 COVID-19 positive admissions and 371 discharges;
- 133 deaths;
- 10,494 samples sent to the lab in the last 30 days with an average turnaround of 19.5 hours; and
- 22 staff members absent due to COVID-19 sickness and
- a further 73 staff members absent due to isolation / shielding reasons.

COVID-19: Elective performance (4)

1. **52 Weeks** - Trust committed to zero non-admitted breaches by March 2021 for all specialties, except Dental
 - Progress towards eliminating 52 week breaches by April for patients on non-admitted pathways, except in dental treatment.
 - However, ENT forecasting 84 non-admitted breaches by the end of March 2021, and 55 by the end of July 2021, mainly due to difficulties in recruiting a locum consultant.
2. **Referral to Treatment (RTT)** - continues to improve but remains a significant challenge.
 - 65.26% or 6,156 RTT patients were waiting more than 18 weeks.
 - The number of 52+ week waiters has increased from 638 reported for January to 907 waiters.
 - The top 3 specialties with 52+ week waiters are: ENT (285), General Surgery (90) and Gynaecology (89).
3. **Emergency Care Standard – attendances continue to rise to pre-COVID-19 levels**

During February:

 - 76.44% of patients were treated in 4 hours - +8.56% compared to January;
 - 52 breaches over the 12 hour decision to admit threshold - mainly due to capacity constraints (-181 in January).

Investment in emergency services continues apace:

 - Converting the 'Majors A' area of the ED from cubicle spaces to individual side rooms
 - Modular build for safer waiting and mental assessment on track for delivery by the end of March.

4. Diagnostic waiting times - February 2021 month-end position:

- 31.68% of patients over 6 weeks for a (DM01) reportable diagnostic test, (vs 34.93% waiting at the end of January)
- PTL size of 5,561 patients of which 1,762 are patients breaching (31.7%)

5. Cancer

- Remain confident that the position can be recovered given the scale of our prior performance that reduced waiting time and the PTL size by November.
- As at the end of February 2021, the PRUH achieved:
 - 85.3% 2-Week Wait standard, affecting 1,205 cases;
 - 269 patients waiting more than 62 days without a decision to treat (259 reported two weeks ago); and
 - Treatment within 62 days of referral reduced to 50.7% (69.6% for January).

1. Consultant appointments

- Specialist agency employed
- Several mechanisms identified to deliver better results
- Plan for achieving and embedding an improved process in the future



2. Statutory and mandatory training

- From all band 8B staff and above, only eight individuals short of completing 100%



3. Staff welfare and well-being

- Two major projects imminent at Orpington and PRUH

Summary of Year to Date Financial Position

As at month 10, the PRUH & South Sites recorded an underspend of £0.1m against budget of £202.7m YTD

Focus continues on performance of

- **Employee operating expenses** - £3.1m overspent. This incorporates £5.4m of costs attributed to COVID19, of which £0.6m were recorded in January 2021
- **Non pay operating expenses** - £3.2m under budget - attributable to lower activity levels driving reduced drugs and clinical supplies expenditure



Any questions?